Emergency Work Order Detail

All Properties (.all)

Emergency Work Orders active between 11/01/2022 and 01/01/2023

Work Orders Completed within 24 Hours

Property	Unit	WO	WO Priority	WO Category	WO Brief Description	Call Date	Date Work Completed	Hours to Complete
amp1		12760	Emergency	HVAC	No heat	11/07/2022 10:20 AM	11/07/2022 11:22 AM	1.03
amp1		12885	Emergency		No heat	11/07/2022 9:26 AM	11/07/2022 10:26 AM	1.00
amp1		12798	Emergency	HVAC	No heat	11/14/2022 9:54 AM	11/14/2022 12:55 PM	3.02
amp1		12763	Emergency	Plumbing	Clog	11/07/2022 11:04 AM	11/07/2022 11:33 AM	0.48
amp1		12999	Emergency	HVAC	furnace	12/03/2022 9:00 AM	12/03/2022 10:00 AM	1.00
amp1		13003	Emergency	HVAC	furnace	12/04/2022 5:20 PM	12/04/2022 6:10 PM	0.83
amp1		13005	Emergency	HVAC	furnace	12/05/2022 7:19 AM	12/05/2022 6:20 PM	11.02
amp1		12799	Emergency	HVAC	No heat	11/14/2022 10:04 AM	11/14/2022 12:50 PM	2.77
amp1		12815	Emergency	HVAC	Heat	11/15/2022 11:28 AM	11/15/2022 1:59 PM	2.52
amp2		12762	Emergency	Doors/Locks	door	11/07/2022 11:01 AM	11/07/2022 1:00 PM	1.98
amp2		12841	Emergency	HVAC	furnace	11/21/2022 12:00 PM	11/21/2022 12:30 PM	0.50
amp2		12855	Emergency	Smoke Detectors	smoke alarm	11/18/2022 6:30 PM	11/18/2022 7:20 PM	0.83
amp2		12857	Emergency	HVAC	furnace	11/20/2022 10:03 AM	11/20/2022 11:40 AM	1.62
amp2		12859	Emergency	Emergency	elevator	11/20/2022 7:55 PM	11/20/2022 9:25 PM	1.50
amp2		12860	Emergency	Doors/Locks	lock out	11/18/2022 8:45 PM	11/18/2022 9:15 PM	0.50
amp2		12861	Emergency	Doors/Locks	lockout	11/19/2022 4:52 AM	11/19/2022 5:50 AM	0.97
amp2		12862	Emergency	HVAC	furnace	11/19/2022 12:37 PM	11/19/2022 2:00 PM	1.38
amp2		12863	Emergency	HVAC	furnace	11/19/2022 11:56 AM	11/19/2022 12:36 PM	0.67
amp2		12903	Emergency	Plumbing	plumbing leak	11/29/2022 1:51 PM	11/29/2022 2:30 PM	0.65
amp2		12907	Emergency	HVAC	furnace	11/29/2022 8:19 AM	11/29/2022 8:45 AM	0.43
amp2		12749	Emergency	Plumbing	sink	11/04/2022 9:56 AM	11/04/2022 3:30 PM	5.57
amp2		12751	Emergency	Plumbing	toilet	11/04/2022 1:41 PM	11/04/2022 3:15 PM	1.57
amp2		12790	Emergency	Plumbing	toilet	11/10/2022 1:55 PM	11/10/2022 2:36 PM	0.68
amp2		12856	Emergency	HVAC	furnace	11/18/2022 8:25 PM	11/18/2022 9:40 PM	1.25
amp2		12954	Emergency	Plumbing	toilet	12/07/2022 12:31 PM	12/07/2022 2:00 PM	1.48
amp2		12757	Emergency	Plumbing	sink	11/07/2022 9:39 AM	11/07/2022 10:00 AM	0.35
amp2		12832	Emergency	Plumbing	tub	11/18/2022 1:15 PM	11/18/2022 2:30 PM	1.25
amp2		12995	Emergency	Plumbing	water heater	12/19/2022 8:42 AM	12/19/2022 1:50 PM	5.13
amp2		13004	Emergency	Plumbing	main line clogged	12/04/2022 7:00 PM	12/04/2022 10:00 PM	3.00
amp2		13000	Emergency	Plumbing	toilet clogged	12/03/2022 10:16 AM	12/03/2022 11:30 AM	1.23
amp2		13001	Emergency	Doors/Locks	door	12/03/2022 11:35 AM	12/03/2022 3:24 PM	3.82
amp2		12820	Emergency	Emergency	plumbing leak	11/15/2022 12:15 PM	11/15/2022 1:30 PM	1.25
amp2		12839	Emergency	Plumbing	toilet	11/21/2022 9:54 AM	11/21/2022 2:15 PM	4.35
amp2		12804	Emergency	Plumbing	toilet	11/14/2022 12:55 PM	11/14/2022 1:20 PM	0.42
amp2		12918	Emergency	Plumbing	toilet	12/01/2022 9:15 AM	12/01/2022 9:30 AM	0.25
amp2		13002	Emergency	HVAC	furnace	12/03/2022 11:13 PM	12/04/2022 12:00 AM	0.78
amp2		12808	Emergency	Plumbing	sink	11/14/2022 1:53 PM	11/15/2022 1:30 PM	23.62
amp2		12825	Emergency	Electrical	no power	11/16/2022 12:35 PM	11/16/2022 1:00 PM	0.42
amp3		12782	Emergency		Stove Issues	11/10/2022 9:47 AM	11/10/2022 11:41 AM	1.90
amp3		12812	Emergency	Plumbing	No hot water	11/15/2022 7:44 AM	11/15/2022 11:24 AM	3.67
amp3		12822	Emergency		No heat	11/16/2022 9:09 AM	11/16/2022 12:44 PM	3.58
amp3		12811	Emergency	HVAC	No heat	11/15/2022 8:30 AM	11/15/2022 11:29 AM	2.98
amp3		12858	Emergency	Appliances	fridge	11/21/2022 4:52 PM	11/21/2022 5:15 PM	0.38
							Work Orders Completed within 24 Hours	43

Work Orders Completed in more than 24 Hours

Property	Unit	WO	WO Priority	WO Category	WO Brief Description	Call Date	Date Work Completed	Hours to Complete
amp1		12604	Emergency	HVAC	No heat	10/14/2022 10:22 AM	12/06/2022 10:27 AM	1,272
amp1		12728	Emergency	HVAC	No heat	11/02/2022 10:48 AM	11/07/2022 11:28 AM	121

amp1	12864	Emergency	HVAC	no heat	11/19/2022 10:50 AM	11/28/2022 10:16 AM	215
amp1	12866	Emergency	HVAC		11/19/2022 10:18 AM	11/28/2022 11:18 AM	217
amp1	12867	Emergency	Plumbing	toilet	11/19/2022 10:21 AM	11/28/2022 10:22 AM	216
amp1	12868	Emergency	HVAC	no Heat	11/19/2022 10:24 AM	11/28/2022 10:24 AM	216
amp1	12908	Emergency	HVAC	No heat	11/30/2022 8:52 AM	12/02/2022 12:01 PM	51
amp1	12829	Emergency	HVAC	No Heat	11/18/2022 11:07 AM	12/02/2022 11:59 AM	337
amp1	10754	Emergency	Electrical	Exhaust fan in bathroom	02/28/2022 8:51 AM	12/06/2022 10:32 AM	6,746
amp1	9000	Emergency	Electrical	Outlet smoking	06/08/2021 12:00 PM	12/05/2022 12:14 PM	13,080
amp1	12609	Emergency	Appliances		10/14/2022 11:46 AM	12/06/2022 10:26 AM	1,271
amp1	12783	Emergency	Plumbing	Leaky faucet	11/10/2022 9:50 AM	11/14/2022 9:53 AM	96
amp1	12806	Emergency	Appliances	Fridge	11/14/2022 1:05 PM	11/15/2022 1:54 PM	25
amp1	12869	Emergency	HVAC	no Heat	11/19/2022 10:26 AM	11/28/2022 10:26 AM	216
amp1	12902	Emergency	HVAC	Heat not working	11/29/2022 1:06 PM	12/02/2022 10:35 AM	69
amp2	12791	Emergency	Doors/Locks	door	11/10/2022 2:09 PM	11/14/2022 2:15 PM	96
amp2	12801	Emergency	Plumbing	leak	11/14/2022 11:25 AM	11/15/2022 12:35 PM	25
amp2	12921	Emergency	HVAC	furnace	12/01/2022 9:47 AM	12/06/2022 2:20 PM	125
amp2	12794	Emergency	Plumbing	sink	11/14/2022 8:26 AM	11/15/2022 12:45 PM	28
amp2	12833	Emergency	HVAC	furnace	11/19/2022 8:00 AM	11/21/2022 1:32 PM	54
					Work Orders Completed in more than 24 Hours		20

Total number of emergency work orders:	63
Total number of emergency work orders completed/abated within 24 hours	43
Percentage of emergency work orders completed/abated within 24 hours	68%