Emergency Work Order Detail

All Properties (.all)

Emergency Work Orders active between 11/01/2022 and 02/01/2023

Work Orders Completed within 24 Hours

Property	Unit	WO	WO Priority	WO Category	WO Brief Description	Call Date	Date Work Completed	Hours to Complete
amp1		12885	Emergency		No heat	11/07/2022 9:26 AM	11/07/2022 10:26 AM	1.00
amp1		13193	Emergency	Plumbing	water heater	11/26/2022 7:45 AM	11/26/2022 9:00 AM	1.25
amp1		13194	Emergency	Plumbing	water heater	11/26/2022 9:15 AM	11/26/2022 10:15 AM	1.00
amp1		13068	Emergency	Plumbing	no hot water	01/06/2023 1:28 PM	01/06/2023 1:39 PM	0.18
amp1		13257	Emergency	Plumbing	clogged line	01/02/2023 4:45 PM	01/02/2023 6:45 PM	2.00
amp1		13260	Emergency	Doors/Locks	lockout	01/04/2023 8:30 PM	01/04/2023 9:30 PM	1.00
amp1		13271	Emergency	Plumbing	toilet	12/30/2022 2:00 PM	12/30/2022 3:00 PM	1.00
amp1		13292	Emergency	Plumbing	Clogged toilet	01/30/2023 11:03 AM	01/31/2023 9:57 AM	22.90
amp1		12798	Emergency	HVAC	No heat	11/14/2022 9:54 AM	11/14/2022 12:55 PM	3.02
amp1		13252	Emergency	Doors/Locks	door	01/01/2023 2:00 PM	01/01/2023 3:00 PM	1.00
amp1		13253	Emergency	Plumbing	clogged line	01/01/2023 4:00 PM	01/01/2023 8:30 PM	4.50
amp1		13262	Emergency	HVAC	furnace	01/05/2023 6:00 PM	01/05/2023 8:00 PM	2.00
amp1		13273	Emergency	Plumbing	plumbing clog	12/30/2022 5:30 PM	12/30/2022 8:30 PM	3.00
amp1		13302	Emergency	Smoke Detectors	Smoke Detector	01/30/2023 3:13 PM	01/31/2023 9:58 AM	18.75
amp1		13195	Emergency	HVAC	furnace	11/27/2022 3:15 PM	11/27/2022 5:15 PM	2.00
amp1		12760	Emergency	HVAC	No heat	11/07/2022 10:20 AM	11/07/2022 11:22 AM	1.03
amp1		12763	Emergency	Plumbing	Clog	11/07/2022 11:04 AM	11/07/2022 11:33 AM	0.48
amp1		12999	Emergency	HVAC	furnace	12/03/2022 9:00 AM	12/03/2022 10:00 AM	1.00
amp1		13003	Emergency	HVAC	furnace	12/04/2022 5:20 PM	12/04/2022 6:10 PM	0.83
amp1		13005	Emergency	HVAC	furnace	12/05/2022 7:19 AM	12/05/2022 6:20 PM	11.02
amp1		13053	Emergency	Plumbing	Toilet	01/05/2023 12:24 PM	01/06/2023 10:01 AM	21.62
amp1		12799	Emergency	HVAC	No heat	11/14/2022 10:04 AM	11/14/2022 12:50 PM	2.77
amp1		12815	Emergency	HVAC	Heat	11/15/2022 11:28 AM	11/15/2022 1:59 PM	2.52
amp1		13202	Emergency	Plumbing	washer line	11/30/2022 4:54 PM	11/30/2022 6:15 PM	1.35
amp2		12762	Emergency	Doors/Locks	door	11/07/2022 11:01 AM	11/07/2022 1:00 PM	1.98
amp2		12841	Emergency	HVAC	furnace	11/21/2022 12:00 PM	11/21/2022 12:30 PM	0.50
amp2		12855	Emergency	Smoke Detectors	smoke alarm	11/18/2022 6:30 PM	11/18/2022 7:20 PM	0.83
amp2		12857	Emergency	HVAC	furnace	11/20/2022 10:03 AM	11/20/2022 11:40 AM	1.62
amp2		12859	Emergency	Emergency	elevator	11/20/2022 7:55 PM	11/20/2022 9:25 PM	1.50
amp2		12860	Emergency	Doors/Locks	lock out	11/18/2022 8:45 PM	11/18/2022 9:15 PM	0.50
amp2		12862	Emergency	HVAC	furnace	11/19/2022 12:37 PM	11/19/2022 2:00 PM	1.38
amp2		12863	Emergency	HVAC	furnace	11/19/2022 11:56 AM	11/19/2022 12:36 PM	0.67
amp2		12903	Emergency	Plumbing	plumbing leak	11/29/2022 1:51 PM	11/29/2022 2:30 PM	0.65
amp2		12907	Emergency	HVAC	furnace	11/29/2022 8:19 AM	11/29/2022 8:45 AM	0.43
amp2		13161	Emergency	Plumbing	water heater	01/19/2023 1:15 PM	01/19/2023 2:30 PM	1.25
amp2		13117	Emergency	Plumbing	bathroom sink	01/12/2023 1:39 PM	01/12/2023 2:00 PM	0.35
amp2		13163	Emergency	Plumbing	water heater	01/19/2023 2:40 PM	01/19/2023 3:00 PM	0.33
amp2		13196	Emergency	Appliances	fridge	11/27/2022 7:15 PM	11/27/2022 8:15 PM	1.00
amp2		13197	Emergency	Emergency	elevator	11/27/2022 6:00 PM	11/27/2022 7:00 PM	1.00
amp2		13198	Emergency	Emergency	lock out	11/29/2022 4:00 PM	11/29/2022 6:30 PM	2.50
amp2		13201	Emergency	Plumbing	toilet	11/29/2022 6:30 PM	11/29/2022 7:30 PM	1.00
amp2		13254	Emergency	Plumbing	plumbing leak	01/01/2023 8:40 PM	01/01/2023 9:40 PM	1.00
amp2		13255	Emergency		trash	01/02/2023 7:30 AM	01/02/2023 9:30 AM	2.00
amp2		13258	Emergency	Doors/Locks	lockout	01/03/2023 9:30 AM	01/03/2023 10:30 AM	1.00
amp2		13261	Emergency	HVAC	furnace	01/05/2023 4:50 PM	01/05/2023 6:50 PM	2.00
amp2		13274	Emergency	Windows/Blinds	window	12/30/2022 8:40 PM	12/30/2022 10:40 PM	2.00
amp2		13276	Emergency	Plumbing	plumbing clog	12/30/2022 10:40 PM	12/30/2022 11:40 PM	1.00
amp2		12749	Emergency	Plumbing	sink	11/04/2022 9:56 AM	11/04/2022 3:30 PM	5.57
amp2		12751	Emergency	Plumbing	toilet	11/04/2022 1:41 PM	11/04/2022 3:15 PM	1.57

amp2	12790	Emergency	Plumbing	toilet	11/10/2022 1:55 PM	11/10/2022 2:36 PM	0.68
amp2	12856	Emergency	HVAC	furnace	11/18/2022 8:25 PM	11/18/2022 9:40 PM	1.25
amp2	13251	Emergency	Plumbing	water heater	01/01/2023 10:00 AM	01/01/2023 11:00 AM	1.00
amp2	13256	Emergency		trash	01/02/2023 9:30 AM	01/02/2023 12:30 PM	3.00
amp2	13263	Emergency	HVAC	furnace	01/05/2023 8:55 PM	01/05/2023 10:55 PM	2.00
amp2	13264	Emergency	Plumbing	clogged line	01/07/2023 6:00 PM	01/07/2023 8:00 PM	2.00
amp2	13265	Emergency	HVAC	furnace	01/07/2023 8:00 PM	01/07/2023 9:00 PM	1.00
amp2	13266	Emergency		snow removal	12/24/2022 9:00 AM	12/24/2022 11:00 AM	2.00
amp2	13267	Emergency		snow removal	12/26/2022 8:00 AM	12/26/2022 11:00 AM	3.00
amp2	13268	Emergency		trash	12/28/2022 7:30 AM	12/28/2022 9:30 AM	2.00
amp2	13269	Emergency		trash	12/29/2022 7:30 AM	12/29/2022 9:30 AM	2.00
amp2	13270	Emergency		trash	12/30/2022 7:30 AM	12/30/2022 9:30 AM	2.00
amp2	13275	Emergency		snow removal	12/23/2022 8:00 AM	12/23/2022 9:00 AM	1.00
amp2	13285	Emergency	HVAC	furnace	01/27/2023 3:29 PM	01/27/2023 4:00 PM	0.52
amp2	13259	Emergency	HVAC	furnace	01/04/2023 5:50 PM	01/04/2023 7:50 PM	2.00
amp2	13080	Emergency	Plumbing	sink	01/10/2023 9:11 AM	01/10/2023 11:15 AM	2.07
amp2	12861	Emergency	Doors/Locks	lockout	11/19/2022 4:52 AM	11/19/2022 5:50 AM	0.97
amp2	12954	Emergency	Plumbing	toilet	12/07/2022 12:31 PM	12/07/2022 2:00 PM	1.48
amp2	12757	Emergency	Plumbing	sink	11/07/2022 9:39 AM	11/07/2022 10:00 AM	0.35
amp2	12832	Emergency	Plumbing	tub	11/18/2022 1:15 PM	11/18/2022 2:30 PM	1.25
amp2	12995	Emergency	Plumbing	water heater	12/19/2022 8:42 AM	12/19/2022 1:50 PM	5.13
amp2	13004	Emergency	Plumbing	main line clogged	12/04/2022 7:00 PM	12/04/2022 10:00 PM	3.00
amp2	13000	Emergency	Plumbing	toilet clogged	12/03/2022 10:16 AM	12/03/2022 11:30 AM	1.23
amp2	13001	Emergency	Doors/Locks	door	12/03/2022 11:35 AM	12/03/2022 3:24 PM	3.82
amp2	13081	Emergency	Electrical	breaker	01/10/2023 10:58 AM	01/10/2023 12:00 PM	1.03
amp2	12820	Emergency	Emergency	plumbing leak	11/15/2022 12:15 PM	11/15/2022 1:30 PM	1.25
amp2	12839	Emergency	Plumbing	toilet	11/21/2022 9:54 AM	11/21/2022 2:15 PM	4.35
amp2	12804	Emergency	Plumbing	toilet	11/14/2022 12:55 PM	11/14/2022 1:20 PM	0.42
amp2	12918	Emergency	Plumbing	toilet	12/01/2022 9:15 AM	12/01/2022 9:30 AM	0.25
amp2	13002	Emergency	HVAC	furnace	12/03/2022 11:13 PM	12/04/2022 12:00 AM	0.78
amp2	13082	Emergency	Plumbing	sink	01/10/2023 12:46 PM	01/10/2023 3:00 PM	2.23
amp2	13112	Emergency	Plumbing	tub	01/12/2023 9:09 AM	01/12/2023 11:00 AM	1.85
amp2	13162	Emergency	HVAC	furnace	01/19/2023 2:00 PM	01/19/2023 2:15 PM	0.25
amp2	13170	Emergency	HVAC	furnace	01/20/2023 10:14 AM	01/20/2023 11:00 AM	0.77
amp2	13113	Emergency	Plumbing	sink	01/12/2023 10:15 AM	01/12/2023 12:00 PM	1.75
amp2	13188	Emergency	HVAC	furnace	11/25/2022 5:30 PM	11/25/2022 8:00 PM	2.50
amp2	13189	Emergency	HVAC	furnace	11/25/2022 8:15 PM	11/25/2022 9:15 PM	1.00
amp2	13190	Emergency	Appliances	fridge	01/23/2023 12:43 PM	01/23/2023 2:00 PM	1.28
amp2	13167	Emergency	Plumbing	water heater	01/20/2023 9:35 AM	01/20/2023 10:45 AM	1.17
amp2	13168	Emergency	Plumbing	water heater	01/20/2023 9:39 AM	01/20/2023 10:15 AM	0.60
amp2	13204	Emergency	Plumbing	sink	11/30/2022 11:34 PM	12/01/2022 2:30 AM	2.93
amp2	12808	Emergency	Plumbing	sink	11/14/2022 1:53 PM	11/15/2022 1:30 PM	23.62
amp2	12825	Emergency	Electrical	no power	11/16/2022 12:35 PM	11/16/2022 1:00 PM	0.42
amp3	12782	Emergency		Stove Issues	11/10/2022 9:47 AM	11/10/2022 11:41 AM	1.90
amp3	12812	Emergency	Plumbing	No hot water	11/15/2022 7:44 AM	11/15/2022 11:24 AM	3.67
amp3	13191	Emergency	Appliances	fridge	11/26/2022 11:30 AM	11/26/2022 12:30 PM	1.00
amp3	13203	Emergency	HVAC	furnace	11/30/2022 6:30 PM	11/30/2022 7:30 PM	1.00
amp3	13272	Emergency	Plumbing	plumbing leak	12/30/2022 3:30 PM	12/30/2022 4:30 PM	1.00
amp3	12822	Emergency		No heat	11/16/2022 9:09 AM	11/16/2022 12:44 PM	3.58
amp3	12811	Emergency	HVAC	No heat	11/15/2022 8:30 AM	11/15/2022 11:29 AM	2.98
amp3	12930	Emergency		No heat/Gas leak	12/05/2022 9:50 AM	12/05/2022 11:44 AM	1.90
amp3	12858	Emergency	Appliances	fridge	11/21/2022 4:52 PM	11/21/2022 5:15 PM	0.38
						Work Orders Completed within 24 Hours	101

Work Orders Completed in more than 24 Hours

Property	Unit	WO	WO Priority	WO Category	WO Brief Description	Call Date	Date Work Completed	Hours to Complete
amp1		12604	Emergency	HVAC	No heat	10/14/2022 10:22 AM	12/06/2022 10:27 AM	1,272
amp1		12728	Emergency	HVAC	No heat	11/02/2022 10:48 AM	11/07/2022 11:28 AM	121
amp1		12864	Emergency	HVAC	no heat	11/19/2022 10:50 AM	11/28/2022 10:16 AM	215
amp1		12866	Emergency	HVAC		11/19/2022 10:18 AM	11/28/2022 11:18 AM	217
amp1		12908	Emergency	HVAC	No heat	11/30/2022 8:52 AM	12/02/2022 12:01 PM	51
amp1		13106	Emergency	HVAC		01/11/2023 11:22 AM	01/13/2023 10:06 AM	47
amp1		13105	Emergency	Plumbing	Clog	01/11/2023 11:05 AM	01/13/2023 10:07 AM	47
amp1		13044	Emergency	HVAC	No heat	01/04/2023 2:12 PM	01/06/2023 9:58 AM	44
amp1		13097	Emergency			01/11/2023 10:55 AM	01/13/2023 10:11 AM	47
amp1		13098	Emergency	Plumbing	no hot water	01/11/2023 10:57 AM	01/13/2023 10:09 AM	47
amp1		13245	Emergency	Plumbing	Clogged toilet	01/25/2023 10:34 AM	01/31/2023 9:49 AM	143
amp1		12829	Emergency	HVAC	No Heat	11/18/2022 11:07 AM	12/02/2022 11:59 AM	337
amp1		10754	Emergency	Electrical	Exhaust fan in bathroom	02/28/2022 8:51 AM	12/06/2022 10:32 AM	6,746
amp1		13244	Emergency	HVAC	No heat	01/25/2023 9:02 AM	01/31/2023 9:51 AM	145
amp1		13243	Emergency	Plumbing	Clogged toilet	01/25/2023 9:00 AM	01/31/2023 9:50 AM	145
amp1		12868	Emergency	HVAC	no Heat	11/19/2022 10:24 AM	11/28/2022 10:24 AM	216
amp1		12867	Emergency	Plumbing	toilet	11/19/2022 10:21 AM	11/28/2022 10:22 AM	216
amp1		9000	Emergency	Electrical	Outlet smoking	06/08/2021 12:00 PM	12/05/2022 12:14 PM	13,080
amp1		12609	Emergency	Appliances		10/14/2022 11:46 AM	12/06/2022 10:26 AM	1,271
amp1		12783	Emergency	Plumbing	Leaky faucet	11/10/2022 9:50 AM	11/14/2022 9:53 AM	96
amp1		13065	Emergency	Plumbing	Clogged toilet	01/06/2023 12:03 PM	01/13/2023 10:14 AM	166
amp1		12806	Emergency	Appliances	Fridge	11/14/2022 1:05 PM	11/15/2022 1:54 PM	25
amp1		12869	Emergency	HVAC	no Heat	11/19/2022 10:26 AM	11/28/2022 10:26 AM	216
amp1		12933	Emergency		Clogged pipes	12/05/2022 11:06 AM	01/06/2023 10:12 AM	767
amp1		12902	Emergency	HVAC	Heat not working	11/29/2022 1:06 PM	12/02/2022 10:35 AM	69
amp1		12935	Emergency	Smoke Detectors	Leaking	12/05/2022 12:34 PM	01/06/2023 10:04 AM	766
amp1		12948	Emergency	Plumbing	Toilet handle	12/07/2022 9:45 AM	01/06/2023 10:02 AM	720
amp1		12956	Emergency	HVAC	No heat	12/08/2022 9:06 AM	01/06/2023 10:04 AM	697
amp1		12957	Emergency	Plumbing	No hot water	12/08/2022 9:08 AM	01/06/2023 10:03 AM	697
amp1		12969	Emergency	Plumbing	Clogged shower	12/12/2022 10:42 AM	01/13/2023 10:16 AM	768
amp1		13160	Emergency	Smoke Detectors	Beeping smoke detector	01/19/2023 12:05 PM	01/31/2023 9:54 AM	286
amp1		12970	Emergency	Plumbing	Clog	12/12/2022 11:31 AM	01/13/2023 10:15 AM	767
amp1		13234	Emergency	HVAC	No heat	01/24/2023 1:15 PM	01/31/2023 9:52 AM	165
amp2		12723	Emergency	Plumbing	tub	11/01/2022 12:07 PM	01/09/2023 2:00 PM	1,658
amp2		12263	Emergency	Windows/Blinds	window	08/22/2022 10:42 AM	11/10/2022 11:00 AM	1,920
amp2		12801	Emergency	Plumbing	leak	11/14/2022 11:25 AM	11/15/2022 12:35 PM	25
amp2		12921	Emergency	HVAC	furnace	12/01/2022 9:47 AM	12/06/2022 2:20 PM	125
amp2		13031	Emergency	Plumbing	sink	01/04/2023 10:16 AM	01/06/2023 10:15 AM	48
amp2		12794	Emergency	Plumbing	sink	11/14/2022 8:26 AM	11/15/2022 12:45 PM	28
amp2		12791	Emergency	Doors/Locks	door	11/10/2022 2:09 PM	11/14/2022 2:15 PM	96
amp2		12997	Emergency	Appliances	fridge	12/19/2022 9:16 AM	01/19/2023 2:45 PM	749
amp2		13059	Emergency	Plumbing	sink	01/05/2023 1:45 PM	01/06/2023 3:15 PM	26
amp2		12833	Emergency	HVAC	furnace	11/19/2022 8:00 AM	11/21/2022 1:32 PM	54
amp2		12938	Emergency	Plumbing	toilet	12/05/2022 2:13 PM	01/20/2023 1:15 PM	1,103
amp2		12974	Emergency	Plumbing	faucet	12/12/2022 12:16 PM	01/27/2023 2:00 PM	1,106
amp2		13051	Emergency	Plumbing	water heater	01/05/2023 10:22 AM	01/06/2023 10:55 AM	25
amp2		13047	Emergency	Plumbing	water heater	01/04/2023 2:22 PM	01/10/2023 4:00 PM	146
							Work Orders Completed in more than 24 Hours	47

Total number of emergency work orders:	148
Total number of emergency work orders completed/abated within 24 hours	101
Percentage of emergency work orders completed/abated within 24 hours	68%